

**From:** Mike Boswood, Thomson Reuters Healthcare <mikeboswood.presidentceo@thomsonreuters.com>  
**Sent:** Tuesday, June 07, 2011 7:09 AM  
**To:** Hanchett, James (DPH)  
**Subject:** An important message from Thomson Reuters

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Dear James,

Thomson Reuters announced yesterday its intent to sell its Healthcare business. I want to assure you as a Thomson Reuters Healthcare customer that this decision will not have any adverse impact on our ability or capacity to fulfill our commitments to you.

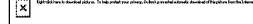
Thomson Reuters' decision to divest the Healthcare business is no reflection on the current performance or future potential of the business itself but is based on the fact that it does not fit Thomson Reuters' long-term strategic vision. The Healthcare business is profitable, growing and operates in a dynamic, evolving market where the products, solutions and expertise we provide are increasingly important. I'm confident that the business will only grow stronger under new ownership with an ongoing commitment to the industry.

Thomson Reuters expects to identify a buyer and complete a transaction by the end of the year. In the meantime, you can expect business as usual in terms of our products, services and people. We remain committed to delivering exemplary product development, customer support and account management.

Our greatest asset is our relationship with you and all our other customers. We will not lose sight of this during the period of transition. I will keep you informed as events unfold in the coming months. Please do not hesitate to contact me or your usual representative if you have any questions.

Best regards,

Mike Boswood  
President & CEO



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